



WEFA PLASTIC Manufacturer`s Guarantee

Dear Customer,

with your purchase of WEFATHERM system components, you have made an excellent choice. When these are correctly installed, the troublefree operation of the installed system to the entire satisfaction of the user can be expected for decades to come. Should a fault ever occur, however, our after-sales service is ready to help you.

Purchasers of parts of our system are covered by the guarantee rights stipulated by law from the purchase contract with your dealer. In accordance with the provisions of law (product liability), WEFA PLASTIC is responsible within the scope of the German product liability legislation for damage and injury caused to objects and persons respectively by faulty WEFATHERM system components.

WEFA PLASTIC grants a

guarantee of 10 years

on all the plastic tubes and fittings manufactured and distributed by us, within the scope of the German product liability legislation.

On the expiry of the guarantee, all claims under the guarantee shall lapse.

A liability or replacement obligation is excluded when:

1. According to the circumstances it cannot be excluded that the damage was caused by a fault in a component which was not present at the time of delivery from the factory;
2. It was not possible to identify the fault according to the state of the art in science and technology at the time of manufacture of the defective components;
3. The damage caused can be attributed after the sale to the non-observance of technical guidelines or instructions for use or inexpert handling during the transportation, processing storage, installation or use of the components;
4. The damage has occurred through the filling of the installation with unsuitable media or other abnormal environmental conditions;
5. Components from other source were used in the fabrication of the installation in addition to WEFATHERM system components;
6. It cannot be proved that the installation was carried out and documented by qualified professionals.

Guarantee Conditions

Our guarantee is valid only when you have purchased your WEFATHERM system components from one of our official dealers. A claim can only be acknowledged when a copy of the protocol of the pressure/flush test is sent to us within two weeks of delivery. Furthermore, the parts used must have been supplied within the last six months before the acceptance of the installation.

